

United States Embassy Lusaka, Zambia
Message for U.S. Citizens: U.S. Embassy Phone Outage
April 23, 2014

Due to scheduled maintenance, many of the U.S. Embassy's phone lines will not be operable this Saturday and Sunday, April 26 and 27. During the outage if you have an emergency and need to contact the U.S Embassy please use the below numbers:

<i>Temporary U.S. Embassy Land Line</i>	268 727
<i>Temporary U.S. Embassy Backup</i>	0967-900-064
<i>Dedicated U.S. Embassy Emergency Mobile Number</i>	0966-877-805

Following the outage, the dedicated and regular embassy landline number (0211-357-000) will be restored and operable on Monday, April 28.

We strongly recommend that U.S. citizens traveling to or residing in Zambia enroll in the [Department of State's Smart Traveler Enrollment Program \(STEP\)](http://www.Travel.State.Gov) at www.Travel.State.Gov. STEP enrollment gives you the latest security updates, and makes it easier for the U.S. embassy to contact you in an emergency. If you don't have Internet access, enroll directly with the nearest U.S. embassy.

Regularly monitor the State [Department's website](http://www.State.gov), where you can find current Travel Warnings, Travel Alerts, and the Worldwide Caution. Read the [Country Specific Information for Zambia](http://www.State.gov). For additional information, refer to the ["Traveler's Checklist"](http://www.State.gov) on the State Department's website.

Contact the U.S. Embassy for up-to-date information on travel restrictions. You can also call 1-888-407-4747 toll-free in the United States and Canada or 1-202-501-4444 from other countries. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except U.S. federal holidays). Follow us on [Twitter](https://twitter.com/USEmbassyZambia) and [Facebook](https://www.facebook.com/USEmbassyZambia) to have travel information at your fingertips.

The U.S. Embassy in Lusaka is located on Ibex Hill and is open Monday through Thursday from 7:30 a.m. to 5:30 p.m. and on Fridays from 7:30 to 11:30 a.m. The Consular Section can be contacted at 0211-357-000 or via email at ACSLusaka@state.gov. If you are a U.S. citizen in need of urgent assistance, **the emergency number for the U.S. Embassy is +260 (0) 966-877-805.**